



# Masonic Care Queensland

Masonic Care Queensland Messenger

Spring/Summer 2011

## Next stage of Sandgate site re-development coming soon

Masonic Care Queensland will soon commence the next exciting stage of re-development on its historic Sandgate site, with construction of 36 retirement living apartments on Sutton Ave, due to commence in early 2012.

Input from community and stakeholder consultation was used to develop a master plan for the Sandgate site, with the objective of making the site more contemporary over time. This plan will include updating some older infrastructure and developing new facilities, to help meet the needs of an ageing community, both now and into the future.

“Obviously it will take quite a number of years to achieve such a large undertaking, and aspects of the plan may

change over time. Upgrading our facilities is part of our vision to be recognised as a leading provider of quality aged care and retirement living services in Queensland,” said Robert Gore, CEO.

Part of this re-development plan saw a brand new state-of-the-art 153 bed residential aged care facility, Lucinda, open earlier this year. Further plans in the pipeline for the site include another 54 retirement living apartments on a vacant parcel of land with an entrance from Paul Street; refurbishment of part of the heritage building for a community club for village residents; and an upgrade of the old Nursing Home building for community and office facilities, and possibly more retirement living accommodation. These projects are estimated to cost around \$62.3M.

“These plans are obviously subject to market conditions and interest in our retirement apartments,” said Mr Gore.

The proposed retirement living apartments plan to provide independent retirees all the benefits and security of a retirement community lifestyle, with support services available on a fee-for-service basis and co-located residential care onsite, if it is ever needed. These apartments and the onsite residential care facilities will provide residents with a true continuum of care, so that as their care needs change, they can remain in the same community.

“Tenders will soon be called for the construction of these first 36 retirement apartments. We expect to be in a position to take holding deposits for the apartments by the new year, and those on our Expression of Interest List will be notified. Prices are expected to start around \$400,000,” said Mr Gore.

**For more information or to register your interest, visit [www.masonicareqld.org.au](http://www.masonicareqld.org.au) or phone Karen Tilke, State Marketing Manager on 07 3869 6009.**

*Artist impression of proposed retirement living apartments to be built on Sutton Ave.*





## From the CEO

Recently held Strategic Planning forums have confirmed just how much we have achieved as an organisation over the past twelve months. I have referred to many of these in my report within the Board's Annual Report which has just been released. But even since our previous Newsletter there is evidence of even further progress.

For example our newest aged care facility, Lucinda, has achieved very satisfying results in a recent accreditation audit. Construction of our new Townsville aged care facility and apartments continues to make good progress. Feedback from a number of sources indicates that the quality of the construction is of a very

high standard. We are also in the final stages of preparation for the calling of tenders for construction of our first stage of retirement living apartments at Sandgate.

It is often said that our most valuable asset is our quality staff, and volunteers, who care for and support our residents on a daily basis. It is therefore very encouraging to see the number of staff who have worked for Masonic Care Queensland for so many years, and it is pleasing to see them honoured and recognised by our Board through the Length of Service Awards which occur at this time each year.

As we recognise the contribution of our staff, we must also remember that their safety and, of course, the safety of our residents, is paramount. A new Workplace Health and Safety Steering Committee has been established to increase our focus on hazard identification and elimination, and we plan to launch a program to staff in the New Year, by which time the initial

extensive education program for staff and management will be finished. One of the main messages we will be driving through this program is to make sure each of us completes the task we are currently doing safely, and without injury.

Another major newsworthy subject for our industry of late is the release of the Productivity Commission's Report into Aged Care. Although we are waiting on a Government response to this Report, if it is implemented in its entirety, it will not only have some benefits for aged care providers and those they serve, but will also place us in a much more competitive and market-driven playing field.

I am confident that our planning and progress over recent years and intentions for the next 3 to 5 years, will put us in a much stronger position to meet any changes that the industry may face in the coming years.

Lastly, I would like to wish everyone a safe and happy festive season over the coming months.

*Robert Gore, CEO*

## Congratulations to our newsletter name winner!

Thank you to everyone who submitted a name for our new newsletter. We received some really great entries from our readers around Queensland.

Congratulations goes to the lucky winner, Carol Martens, an AIN in our Lucinda facility at Sandgate. Carol submitted the name Masonic Messenger and has won a \$100 voucher!

## Loyal employees honoured

Length of Service Awards are an annual event at Masonic Care Queensland, where The Board and Management have an opportunity to honour our long serving, dedicated employees. An awards ceremony was recently held for longstanding employees at our Sandgate, Cooloola and Arundel sites. A similar ceremony is planned for Cairns and Townsville.

"There is not a single day in my



*Joanne King (left) and Eva Neidler (right) from Sandgate, receive their 30 Years Award from Board President, Tony Love*

whole 30 years that I have ever regretted coming to work," said award recipient, Eva Neidler.

A big thank you to all our loyal employees who have made such a difference to the lives of our residents!

## Townsville retirement living apartments now selling

Our Townsville \$42.6M site re-development is now well underway and Corinthian Court Village Apartments are now available for sale.

“We have had quite a lot of interest in these well designed apartments, which are currently under construction. The apartments are an expansion of our current village, which has some great residents and lots of social activities. We are delighted that people can now place a deposit on the apartment of their choice and secure it at today’s prices,” said Karen Tilke, State Marketing Manager.

Corinthian Court Village Apartments are designed for independent retirees who are

looking for all the benefits and security of a retirement community lifestyle, with support services available on a fee-for-service basis, and co-located residential care onsite, should it ever be required.

Consisting of a combination of 2 bedrooms, 2 bedrooms plus study and 3 bedrooms, these air-conditioned apartments will boast an open plan, spacious design, with stone bench tops, a balcony and opening windows. Residents will feel secure with access to an emergency call service, electronic security and secure parking with lift access.

Residents will be able to enjoy all the community facilities already available or planned for the site, including community club, pool, cinema, gym, hairdresser, shop and library. The village is also close to shops and public transport.



Rita Davis, Resident, Corinthian Court Retirement Village, Townsville

*I love this place! The other residents are so friendly and welcoming and I feel so safe and secure. I can't wait until the apartments are finished so we will have more people to join in the Village activities. The new aged care facility will also be wonderful.*

The site is master-planned to include a new state-of-the-art 90 bed residential aged care facility, community facilities, community greens and modern retirement living apartments, with most of the re-development expected to be finished around April 2012.

**For more information, please phone 07 4789 9733 or visit [www.masoniccareqld.org.au](http://www.masoniccareqld.org.au)**

## Lucinda gains full accreditation

Our new Lucinda aged care facility at Sandgate recently passed, with flying colours, an accreditation by the Aged Care Standards and Accreditation Agency Ltd, continuing the unblemished record that our previous Sandgate Nursing

Home had established.

“While all our residential aged care facilities are fully accredited, our Lucinda facility was granted a 3 year accreditation period, which is a big achievement for a brand new facility,” said Robert Gore, CEO.

The accreditation process is a very rigorous process, where

facilities are assessed against 4 Standards and 44 outcomes which relate to management systems, staffing and organisational development; health and personal care; resident lifestyle; and physical environment and safe systems.

We thank everyone who has made Lucinda such a great place for our residents to live.

## Residents rock ‘n’ roll at Arundel

Arundel residents recently enjoyed a rock ‘n’ roll theme day as part of their activities program. “We have a great activities program here at Arundel and regularly have different theme days to help residents reminisce about the

‘good old days’. Our activities also form part of our person-centred model of care and are designed to appeal to the personal interests of our residents,” said Diane Clancy, Hostel Supervisor, Masonic Care Queensland Arundel.

**For more information about our Arundel Hostel, please call 07 3869 6000.**



Valerie McGreggor with Resident, David Irvine, enjoy some Rock ‘n’ Roll

## Display villa open in Cairns

Woodward Retirement Village in Cairns has recently opened a display villa to allow prospective buyers to view what a furnished and renovated villa could look like.



This sought-after village, located in the popular suburb of Whitfield, provides residents with security and peace of mind, with access to an emergency call service, security screened villas, and co-located residential aged care onsite, should it ever be required.



The village is close to public transport and residents have access to resort style facilities including a pool, BBQ area and community club.

**To inspect the display villa, or for more information, call Woodward Retirement Village on 07 4080 1200**



## About Masonic Care Queensland

Masonic Care Queensland is the care services arm of the Board of Benevolence and of Aged Masons, Widows and Orphans' Fund and provides quality care and accommodation services to the general community.

With 10 locations throughout Queensland, Masonic Care Queensland provides services to almost 1,000 residents and employs approximately 700 staff.

Masonic Care Queensland has recently embarked on a new era in its more than 80 year history, with plans to re-develop its Cairns, Townsville and Sandgate sites into modern, fully integrated retirement and care communities.

### Our quality locations

#### Carpentaria Region - Ph: 07 4080 1200

Cairns 82-120 McManus Street, Whitfield Q. 4870

Atherton 14 Alma Street, Atherton Q. 4883

#### Northern Region - Ph: 07 4789 9777

Townsville 1 Emerald Street, Kirwan Q. 4817

#### Central and Southern Region - Ph: 07 3869 6000

Sandgate 60 Wakefield Street, Sandgate Q. 4017

Rockhampton 52 Breakspear St, Gracemere Q. 4702

Tin Can Bay 26 Coral Trout Drive, Tin Can Bay Q. 4580

Kingaroy Cnr Haly & Alford Streets, Kingaroy Q. 4610

Crows Nest 25 James Street, Crows Nest Q. 4355

Arundel 101 Allied Drive, Arundel Q. 4214

Texas Wilson Street, Texas Q. 4385



Watch out for our new website coming soon!  
[www.masoniccareqld.org.au](http://www.masoniccareqld.org.au)